

Contents

1	Introduction to the Paperless Electronic Filing System	2
1.1	A Day in the Life	2
2	eFiling Home Page.....	3
2.1	Create Filing	3
2.2	History	4
2.3	Search.....	5
2.4	Rejected Filings	5
2.5	Messages.....	5
2.6	Profile	6
2.6.1	Contact Details	6
2.6.2	Email Address.....	6
2.6.3	Efiling.....	6
2.6.4	Email Options	6
3	Contact Us	6

	Electronic Filing (eFiling)	Electronic Filing (eFiling)
		Paperless Solutions, Inc.

1 Introduction to the Paperless Electronic Filing System

The Paperless Electronic Filing System is a web-based eFiling application that allows electronic submission of filings for both attorneys and pro-se litigants. With eFiling, you have 24/7/365 days of the year online filing access. Access to documents on a case are virtually instant. You can browse through all your filed documents quickly and easily, without them taking up real estate in your office. eFiling allows you to file your documents without leaving your office, eliminating the need to travel to the Clerk's office or pay for postage. Receiving your documents more quickly also allows you to react faster to new developments on your case.

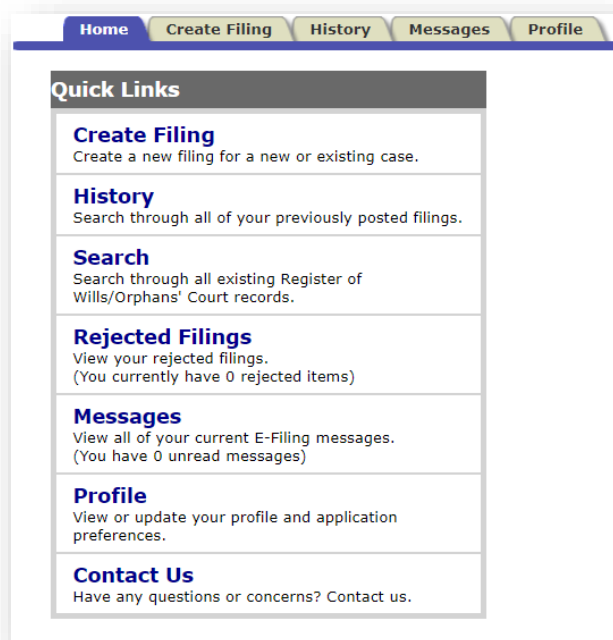
1.1 A Day in the Life

- The Filer prepares the document for filing and then uploads it into the eFiling system
- Filer enters payment via credit card (if applicable)
- The Clerk will review the incoming filings and either accept or reject them
- The filing will be entered on the docket immediately if accepted, or sent back if rejected
- The filer and other registered eFilers on the case will receive e-mail notifications when the filing is accepted

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2 eFiling Home Page

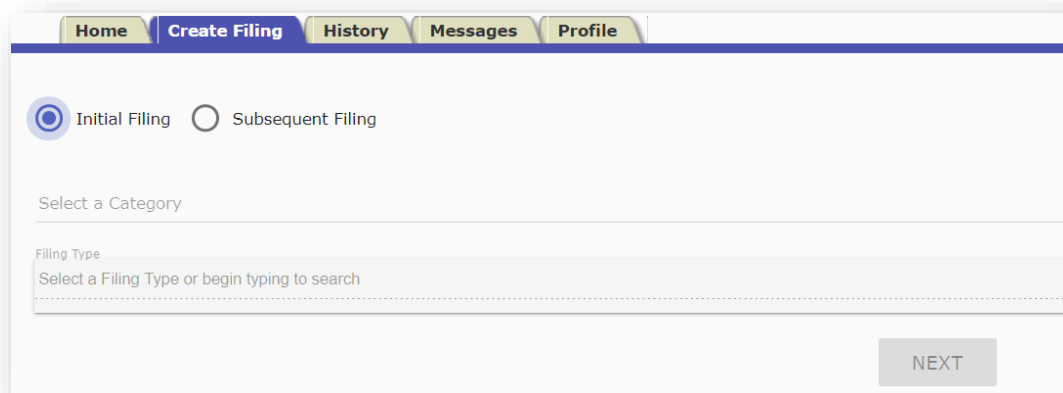
Once logged in to the eFiling application, the home page allows the users accessibility to all the features of eFiling within one page.



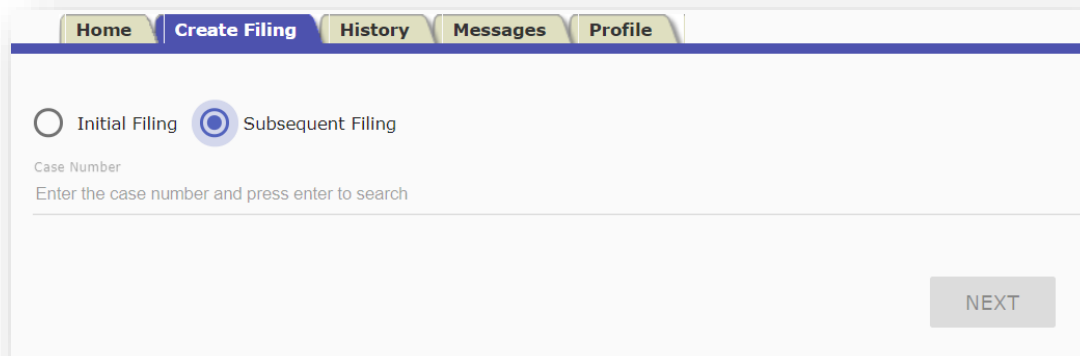
2.1 Create Filing

This is where the user will create a new Filing on a case; both Initial and Subsequent.

Initial: You must select a Filing type to begin. (Some Counties group Filing Types into Case Category)



Subsequent – Requires you to enter the case number of the case you wish to file against



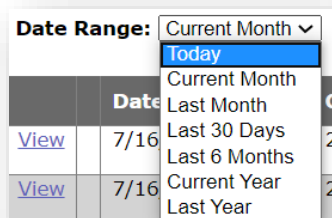
2.2 History

Allows the user to search for previous filings to check on their status. Provide a date range and status, and the results list will come back with matches to your search criteria.

Choose status(es) and a date range and click the 'View Filings' button to see your filings:

Status: ☒Awaiting Payment ☒Saved ☒Awaiting Acceptance ☒Rejected ☒Accepted ☒Deficient

[Deselect All](#)



[Home](#)
[Create Filing](#)
[History](#)
[Messages](#)
[Profile](#)

Choose status(es) and a date range and click the 'View Filings' button to see your filings:

Status:
☒ Awaiting Payment
 ☒ Saved
 ☒ Awaiting Acceptance
 ☒ Rejected
 ☒ Accepted
 [Deselect All](#)

Date Range:

	Date Submitted	Case Number	Caption	Document Type	Status
View	7/21/2020	**New Case**	Caption Listed Here	Document Type Listed Here	Awaiting Acceptance

2.3 Search

A link to the Viewer to search existing records

2.4 Rejected Filings

Drills down on only the rejected Filings within your account

2.5 Messages

The user can view all eFiling messages. These are the same messages that are sent to the users' email Inbox.

		Date	From	Subject
	☐	7/21/2020 10:13:36 AM	Support@	Filing(s) received on Case -
	Delete			

You can click to view each message – Below is an example of one:

[Home](#)
[Create Filing](#)
[History](#)
[Messages](#)
[Profile](#)

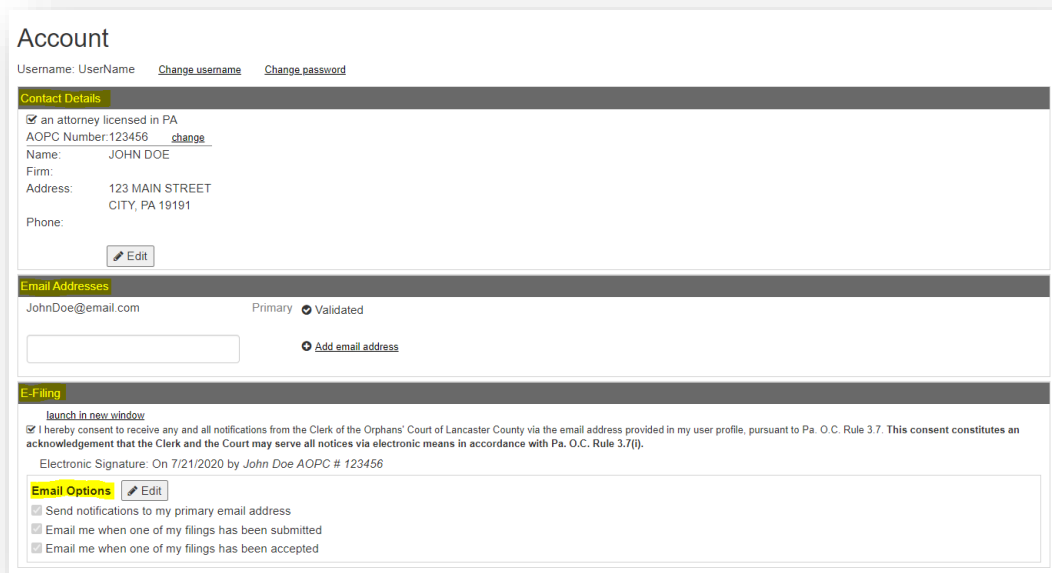
Date: 7/21/2020 10:13:36 AM
From: ROWSupport@co.lancaster.pa.us
Subject: Filing(s) received on Case - ADOPTION OF Borkowski, Lisa
Message:

Dear John Doe,
 Your filing has been received by the Lancaster County Orphans' Court.
 You will be notified as soon as it is processed.
 If you opt not to receive email notifications, you may check the status
 of your filing at any time by logging on to the Lancaster County Efilng
 Portal and checking your filing status Queue.
<https://qa.psiimage.com/lanco/rowefiling>
 Ref#5000

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2.6 Profile

Users account information. The user is responsible for keeping this profile up to date to receive proper notifications from the Court. We recommend that each attorney have their own profile associated with their AOPC number, indicating the attorney address and attorney email address.



The screenshot shows a web form titled "Account". At the top, it displays "Username: UserName" with links for "Change username" and "Change password". Below this is a "Contact Details" section with a checkbox "I am an attorney licensed in PA" (checked), "AOPC Number: 123456" (with a "change" link), "Name: JOHN DOE", "Firm:", "Address: 123 MAIN STREET, CITY, PA 19191", and "Phone:". An "Edit" button is at the bottom of this section. The "Email Addresses" section shows "JohnDoe@email.com" as the "Primary" and "Validated" address, with an "Add email address" link. The "E-Filing" section includes a "launch in new window" link, a consent statement, and an "Electronic Signature" timestamp. At the bottom, the "Email Options" section has an "Edit" button and three checkboxes: "Send notifications to my primary email address" (checked), "Email me when one of my filings has been submitted" (checked), and "Email me when one of my filings has been accepted" (checked).

2.6.1 Contact Details

Unique Identifier for an Attorney is the AOPC number, for Pro-se it is their DOB

2.6.2 Email Address

It is recommended that the Attorney's email address is listed as the primary. The notifications can always be turned off if they provide a secondary email address.

2.6.3 Efiling

If there are multiple Departments within a Court facility that have eFiling available, you will see each listed account listed that was enabled. It will also include the date in which they consented with an Electronic Signature.

2.6.4 Email Options

You can turn on and off the following email options:

- Send Notifications to my primary email address – You may only turn this off if you have a secondary email address validated within your profile
- Email me when one of my filings have been submitted – You will receive email notification when your filing is sitting in the Awaiting Acceptance Queue at the Court
- Email me when one of my filings have been accepted – You will receive notification when your filing has been accepted or rejected

3 Contact Us

For assistance with questions or concerns, please contact your County Prothonotary office.